



# Client Services Agreement

The client/owner agrees to the following:

1. In the event of a life threatening or serious emergency (at the discretion of Little Green Farm Pet Hotel\*) the pet will be taken to the nearest emergency facility with the cost being the sole responsibility of client/owner.
2. For the safety of all the dogs and cats boarded at Little Green Farm Pet Hotel\*, the client/owner **MUST** inform Little Green Farm Pet Hotel\* of any transferable medical issue that has arisen in the last year e.g. lice, kennel cough, diarrhea, ringworm, vomiting, respiratory virus infection etc.
3. It is the client/owner's responsibility to inform Little Green Farm Pet Hotel\* of any previous bite history, medical or behavior issues before care is facilitated. The client/owner remains solely responsible for any actions that their animal may take while boarding at Little Green Farm Pet Hotel\* causing injuries to any other animals, persons or property of any kind.
4. Payment for boarding, grooming and veterinary fees must be made in full (cash or personal cheque) before an animal is released to the client/owner.
5. Up-to-date vaccination records must be provided for all pets boarded at Little Green Farm Pet Hotel\*.
6. All pets must wear a collar with current identification tags (and registration where appropriate) and/or have other clear identification details handed over to Little Green Farm Pet Hotel\* (tattoo, microchip).
7. The client/owner understands that while every care will be given to their animals they are boarded entirely at the owner/client's own risk. Little Green Farm Pet Hotel\* shall not be responsible for any liability with respect to the animals boarded and cannot be held responsible for loss or injury of the animal by fire, theft, running away or death from any cause.

*Little Green Farm Pet Hotel\* (hereafter referred to as "The Kennels") agrees to exercise reasonable care to keep the boarding facilities sanitary and properly enclosed. The Kennels reserve the right to dispose of animals not collected within 15 days of the stated departure date if no communication from the owner or the owner's agent is received and if efforts to contact the owner fails.*

This agreement is in effect starting on the date below and whenever animals are cared for by The Kennels thereafter.

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Client/owner name

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Client/owner signature

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Date

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Little Green Farm Pet Hotel\*  
name

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Signature

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Date

\*Little Green Farm Pet Hotel is a Division of LGF Holdings Ltd